

After the Flood Basics

There are some steps you should take if your home has suffered flood damage:

- Beware of structural damage before reentering your home as well as other hazards in and around your home.
- Have your policy number, a list of damaged property ready to file your flood insurance claim with your insurance agent. (Note: it is advisable to email pictures to yourself so that a digital record is in the cloud.)
- Ensure you take the proper steps to clean up flood damage and protect yourself during the process.

Beware of Hazards

Extreme caution must be taken after a flooding event. Many people are injured during the clean up process. It is important that all safety precautions are observed and a safety kit be present.

Check for Structural Damage Before

Reentering Your Home

- If you suspect any damage may have occurred, contact the appropriate professional immediately.
- If there is damage to water, gas or electric lines coming to the house, contact the utility company that provides service to your house.
- Throw away any food that has come into contact with floodwater.
- Boil water until authorities declare that the water supply is safe to drink.

Clean Up

To prevent mold and mildew, remove wet contents immediately. Wet carpet, furniture, bedding and any other items holding moisture or water inside the building can develop mold within 24 to 48 hours.

Use a shovel to remove as much of the mud that the waters carried into your home as possible. Chances are the mud is contaminated. Wear rubber gloves and boots. Hose off whatever mud remains. Scrub walls, floors, kitchen counters, built-in shelves and all other surfaces that came into contact with flood waters with a mixture of two tablespoons of chlorinated bleach per one gallon of warm water.

File Your Flood Insurance Claim

Call the insurance agents who handles your flood insurance to file a claim. Have the following information with you when you place the call:

- The name of your insurance company (your agent may write policies for more than one company).
- Your policy number.
- A telephone number and/or email address where you can be reached.
- Take photos of any water in the house and damaged personal property. If necessary, place these items outside the home. Your adjuster will need evidence of the damage to the house and damaged items (an example would be cut swatches from carpeting) to prepare their estimate.



City Of Parkland

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For more information contact:

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