



CITY OF PARKLAND

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June 9, 2010

Lew Hay, FPL Groups Chairman and CEO
Florida Power and Light Company
700 Universe Boulevard
Juno Beach, FL 33408

Re: Recent Power Outages in the City of Parkland


Dear Mr. Hay:

Over the last week, the City of Parkland residents have been experiencing power outages in three or more communities. This is not tolerable. Even more so that Florida Power and Light has not been forthcoming in the reasons for the blackouts. We would like to understand why these blackouts are happening, particularly since many of the lines affected are underground. In the heat, it is imperative that Parkland residents have electricity or know what is occurring so they can properly prepare. Therefore, please submit in writing the reasons for the interruptions in power so that I can adequately respond to my residents.

As you can imagine, the City and its residents are frustrated. We do not deserve nor appreciate prolonged erratic periods of poor service and such a negligent lack of communication by Florida Power and Light. How can Florida Power and Light be ready for the upcoming hurricane season when normal afternoon storms cause numerous and extended delays in service? How can one of the largest electric utilities in the United States allow such interruptions in power occur? Is your maintenance program failing? How can the residents have faith that in a true need that electricity will be available? Parkland is a child friendly community where electricity is essential. Parkland residents deserve a full explanation, in writing, why thousands have had to tolerate numerous delays in power without any justification for the inconvenience and when such power will be restored.

I expect to have your response to this matter as soon as possible.

Sincerely,


Michael Udine
Mayor

cc: PERC – Public Employees Relations Commission
Chair – Stephanie Williams Ray
Commission – Jessica E. Varn
Commission – John M. Delgado